

WILLOW *Rose*
WILLENHALL

Compassionate
care with a
'family' ethos

MACC
CARE




ENRICHING LATER LIFE



Introducing

WILLOW *Rose*

Professional residential,
nursing, dementia
and respite care for
you or a loved one

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CARE


Care, camaraderie and **community spirit**



Willow Rose is a luxury, state-of-the-art care home near Willenhall, providing quality care and personalised support for up to 73 residents.

The home opened its doors to welcome residents in the Autumn of 2019, just before the UK went into lockdown. Despite such challenging circumstances, Willow Rose excelled, delivering superb individualised care to meet the needs of its residents and embedding MACC Care's family ethos right from day one.

Today, Willow Rose is warm, welcoming and camaraderie – amongst residents, staff, relatives and our friends within the local community – is strong. Many fun activities and events introduced for good mental health and emotional wellbeing are still ever popular. Whether it's baking cakes, a spot of gardening, getting creative in art club, even hatching chicks, there's always plenty to get involved with.

Residents soon become part of the Willow Rose 'family' and can look forward to individualised care and a real sense of belonging, with essential support extended to family members and friends too.

WILLOW *Rose*

“I have nothing but praise and admiration for all the professionals at Willow Rose. The carers have and continue to give 100% of their time to my 90-year-old mum.”

Mary H (Daughter of Resident)





“Lovely carers. Excellent meals.
Lovely rooms. Cannot find any fault.
Enjoyed my stay.”

Derek R (Respite Resident)

WILLOW *Rose*

Quality without compromise

Designed with great consideration, no detail has been overlooked in creating a comfortable and luxurious environment. All bedrooms are spacious, individually decorated and come complete with an en-suite wet-room ensuring privacy and dignity for residents at all times.

Communal areas, inside and out, are equally 'feel good' – perfect spaces for enjoying wonderful food, relaxing with a book, socialising or taking part in activities and events.

State-of-the-art facilities and amenities

MACC Care has placed considerable emphasis on having the very best facilities and amenities available so that every resident, regardless of their care needs, can be safe and well whilst enjoying life in the home.



Wellness Suite



Cinema



Hairdresser



Attractive Gardens



Communal Lounges



Activities Suite



Laundry Service



Pet friendly



Integrated technology

Inobtrusive, integrated technology throughout the home helps our dedicated team to deliver the highest standards of residential, nursing, dementia and nursing care.

For your peace of mind, the facility features innovative solutions throughout - from safety monitoring equipment so care can be delivered swiftly as necessary, to digital record-keeping and care planning.

“My husband is positively encouraged to keep connected and engaged with family and friends – I love getting a call from him. And so do all the family.”

Gill L (Wife of MACC Care resident)



Nurse Call System

Giving our residents access to quick and timely care



Safety Monitoring

Enables timely intervention and provides reassurance for relatives



Care Planning

Immediate electronic updates and information always accessible by staff during care delivery



Fire Sprinklers

Located throughout the home for maximum safety



What sets us apart

Willow Rose's highly experienced nursing and care team supports each resident, whilst helping them to retain as much independence and choice in their daily routine as possible.

For emotional wellbeing and a sense of fulfilment, residents are gently encouraged to participate in a range of activities, with as much or as little involvement as they wish. The happy, family atmosphere is lively, but it's not hard to find a quieter spot for relaxing with a cup of tea and a good book.

- We're animal lovers at Willow Rose, regularly treated to visits from 'Macc' the group's therapy dog and everything from Shetland ponies to llamas and ducklings!
- Robust infection control measures at the home gained NHS designated setting status for post-Covid admissions. This means that should the Covid situation evolve over the coming months, Willow Rose is exceptionally well placed to ensure safety and wellbeing for all in our community.
- Whether you are looking for long-term care or respite support, perhaps for a period of convalescence, we can offer the best care to suit your individual needs.
- Willow Rose takes pride in providing a home-from-home for all within our family and residents' wellbeing is always our priority.

“Achieving the right balance doesn't happen by chance, but involves taking the time to get to know each resident as an individual and developing a care plan that best reflects both care needs and personal preferences.”

Debbie Pugh, MACC Care Regional Manager

WILLOW *Rose*



Book a tour

Why not arrange a tour and see for yourself how Willow Rose can offer a wonderful forever or short-term home for you or a loved one?

Call 01922 270920
for details and to arrange a tour.



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Willow Rose Care Home,
Stroud Avenue, Short Heath, Willenhall WV12 4ET

www.maccare.com

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