

WILLOW Rose
WILLENHALL

Compassion, care and a feel-good ‘family’ ethos

MACC CARE

ENRICHING LATER LIFE



Introducing

WILLOW Rose

Professional residential, nursing, dementia and respite care for you or a loved one

MACC CARE

Care, camaraderie and **community spirit**



Willow Rose is a warm, welcoming and well-established care home near Willenhall, providing quality care and personalised support for up to 73 residents.

With superb amenities and everything you could wish for to ensure wellbeing and enrichment for yourself or a loved one, we believe that it's people at Willow Rose that make a happy home.

Camaraderie – amongst residents, staff, relatives and our friends within the local community – is strong. Many fun activities and events introduced for good mental health and emotional wellbeing are ever popular.

Whether it's baking cakes, a spot of gardening, getting creative in art club, even hatching chicks, there's always plenty to get involved with.

Residents soon become part of the Willow Rose 'family' and can look forward to individualised care and a real sense of belonging, with essential support extended to family members and friends too.

WILLOW Rose

"I have nothing but praise and admiration for all the professionals at Willow Rose. The carers have and continue to give 100% of their time to my 90-year-old mum."

Mary H (Daughter of Resident)



Quality
without compromise

Designed with great consideration, no detail has been overlooked in creating a comfortable and luxurious environment. All bedrooms are spacious, individually decorated and come complete with an en-suite wet-room ensuring privacy and dignity for residents at all times.

Communal areas, inside and out, are equally ‘feel good’ – perfect spaces for enjoying wonderful food, relaxing with a book, socialising or taking part in activities and events.

State-of-the-art facilities and amenities

MACC Care has placed considerable emphasis on having the very best facilities and amenities available so that every resident, regardless of their care needs, can be safe and well whilst enjoying life in the home.

Wellness Suite • Cinema • Attractive Gardens
Hairdresser • Communal Lounges • Activities Suite
Laundry Service • Pet Friendly

“Lovely carers. Excellent meals.
Lovely rooms. Cannot find any fault.
Enjoyed my stay.”

Derek R (Respite Resident)

WILLOW Rose



Integrated
technology

Unobtrusive, integrated technology throughout the home helps our dedicated team to deliver the highest standards of residential, nursing and dementia care.

For your peace of mind, Willow Rose features innovative solutions throughout - from safety monitoring equipment so care can be delivered swiftly as necessary, to digital record-keeping and care planning.

"My husband is positively encouraged to keep connected and engaged with family and friends – I love getting a call from him. And so do all the family."

Wife of MACC Care Resident

Advanced Nurse Call system with Acoustic Monitoring
Giving every resident access to timely care and support at all times.

Care Planning Software
With an easily assimilated, AI-enriched interface to ensure optimal, personalised care delivery.

Safety Monitoring Technology
Fostering best practices, transparency and learning, whilst providing assurance for residents and relatives.

Fall Detection and Pain Monitoring Technologies
Innovative tools to ensure timely assistance and intervention as necessary.

Resident Wellbeing and Activity Packages
Engaging tools to enhance the resident experience and help staff monitor welfare and participation.



What sets us apart

Willow Rose's highly experienced nursing and care team supports each resident, whilst helping them to retain as much independence and choice in their daily routine as possible.

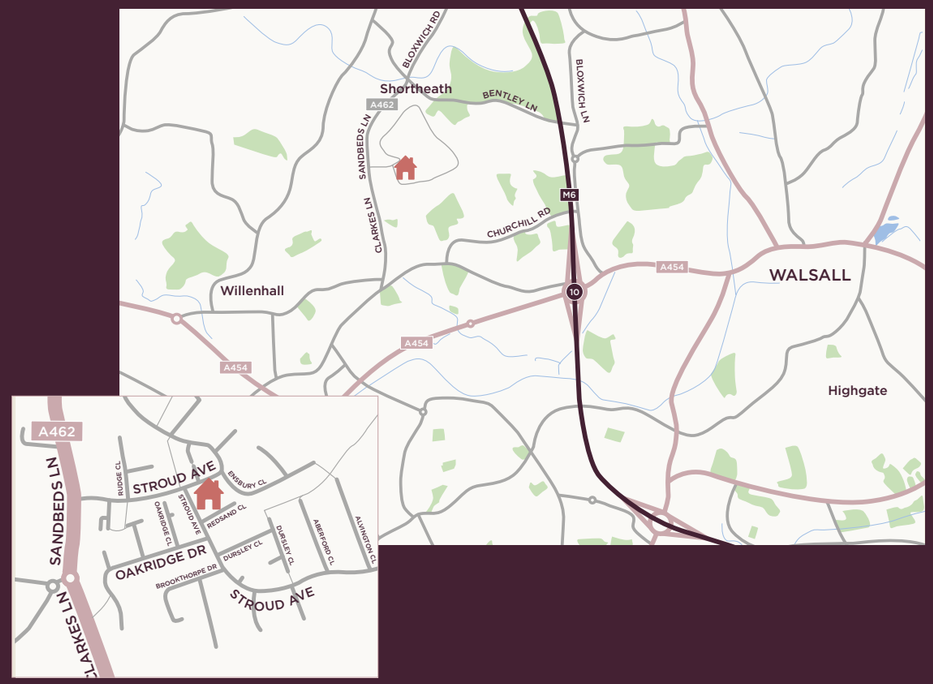
For emotional wellbeing and a sense of fulfilment, residents are gently encouraged to participate in a range of activities, with as much or as little involvement as they wish. The happy, family atmosphere is lively, but it's not hard to find a quieter spot for relaxing with a cup of tea and a good book.

- We're animal lovers at Willow Rose, regularly treated to visits from 'Macc' the group's therapy dog and everything from Shetland ponies to llamas and ducklings!
- Enjoying tasty food amidst good company is always on the menu. Nutritious meals are home cooked to suit individual preferences and cater for any dietary requirements.
- Whether you are looking for long-term care or respite support, perhaps for a period of convalescence, we can offer the best care to suit your individual needs.
- Willow Rose takes pride in providing a home-from-home for all within our family and residents' wellbeing is always our priority.

"Achieving the right balance doesn't happen by chance, but involves taking the time to get to know each resident as an individual and developing a care plan that best reflects both care needs and personal preferences."

MACC Care Regional Manager

WILLOW Rose



Book a tour

Why not arrange a tour and see for yourself how Willow Rose can offer a wonderful forever or short-term home for you or a loved one?

Call 01922 270920

for details and to arrange a tour.



WILLOW Rose
WILLENHALL

Willow Rose Care Home,
Stroud Avenue, Short Heath, Willenhall WV12 4ET

T: 01922 270920

macccare.com/willowrose

MACC
CARE